

## Classiclite Trouble shooting Guide

Important Note: For any unusual problem ‘System reset’ your radio (see page 20) of Instruction book. **An electronic copy of the latest Troubleshooting Guide can be downloaded from <http://www.robertsts.com/scripts/prodList.asp?idmod=Classiclite&idCategory=159>**

Please note: If you live in a flat, or your building is steel-framed or reinforced concrete, or if the topography of where you live means you get poor FM or mobile phone service, your DAB coverage may be affected.

Symptoms	Remedies
<p>1. Radio cuts out.</p> <p><a href="http://www.ukdigitalradio.com/advice/toptips/">http://www.ukdigitalradio.com/advice/toptips/</a></p>	<ul style="list-style-type: none"> <li>• Make sure the aerial is fully extended. Reposition the radio/aerial to get maximum signal strength (ref. To page 8- Signal strength display).</li> <li>• Make sure batteries are not flat (if using batteries). Try radio on mains (using mains adaptor).</li> <li>• Check the digital radio (DAB) coverage in your area using the link – <a href="http://www.ukdigitalradio.com/coverage/search/default.asp">www.ukdigitalradio.com/coverage/search/default.asp</a> and your postcode.</li> </ul> <p>The type of building and surroundings can seriously affect the DAB reception. Sizeable concrete and metal work in the building (e.g. Block of flats, shopping centre, near or under a bridge, thermal insulation with metal foil in the loft) can considerably reduce the signal strength.</p> <ul style="list-style-type: none"> <li>• If the coverage is weak in your area then Try this link <a href="http://www.ukdigitalradio.com/advice/toptips/">http://www.ukdigitalradio.com/advice/toptips/</a></li> </ul>
<p>2. Display starts to fade, sound breaking up, signal strength shows low. Radio switches off itself.</p>	<ul style="list-style-type: none"> <li>• These are typical low battery symptoms (if using on batteries) try a set of new batteries. Make sure batteries are inserted correctly.</li> </ul>
<p>3. Presetting station into the memory. Recalling a preset station does not work.</p>	<p>See page 16.</p>
<p>6. Not all stations showing when tuning buttons are pressed.</p>	<p>Make sure you are not looking at the preset stations – shown by heart symbol (♥) at the top right corner of the display. To cancel preset stations press and release the <b>Preset</b> button. See page 16, section 6.</p>
<p>7. Cannot receive BBC Sports Extra, display shows “Not Available”.</p>	<ul style="list-style-type: none"> <li>• This radio station is not transmitting all the time. Transmitting details can be found by visiting the following links. <a href="http://www.bbc.co.uk/5livesportsextra">http://www.bbc.co.uk/5livesportsextra</a></li> </ul> <p>Click on Schedule</p>
<p>8. Batteries not lasting long.</p>	<ul style="list-style-type: none"> <li>• Make sure the batteries are ALKALINE and not zinc-carbon or other type.</li> <li>• Good make batteries should last approximately <b>100 hours</b> when used <b>4 hours</b> a day.</li> </ul>

<p>9. Radio plays only one station. Unable to change the station.</p>	<ul style="list-style-type: none"> <li>• Make sure you are pressing “Select” button (momentarily) after tuning button. See page 7.</li> </ul>
<p>10. On/Off switch has to be pressed several times.</p>	<ul style="list-style-type: none"> <li>• Make sure the batteries are not flat, recharge or replace the batteries.</li> <li>• When first connected, leave it connected for few second before switching it on.</li> <li>• Firmly press and release the button. Do not hold.</li> <li>• Wait for few seconds.</li> <li>• If radio switches off, recharge or replace the batteries.</li> </ul>